



Your retirement plan transition is complete

IUOE Local 399 and Participating Employers Deferred Compensation Employees Savings Plan

You now have access to your account **online**, by calling **833-38-UNION (833-388-6466)**, or by using our **mobile app**.

Take action now

Create your online profile and a Personal Identification Number (PIN).

- Visit myplan.johnhancock.com, and click “Register Now” to get started. Be sure to pick a strong password, keep your password safe, and change it regularly.
- To establish your PIN by phone, call **833-38-UNION (833-388-6466)** or **888-440-0022** for Spanish, and follow the prompts.

Provide your contact information to secure your account.

Provide or confirm your **email address** and/or **mobile phone number**. Confirming transactions by email can help safeguard your account against fraudulent activity.

Give your investments a checkup

Now is also a great time to review your investments. Many experts recommend doing this at least once per year. At myplan.johnhancock.com, you’ll find the tools, resources, and guidance needed to help with this process.

Again, welcome! We look forward to helping you make progress ... one step at a time. Please be aware that, when you log on or call us for the first time, we’ll ask you for some personal information to authenticate you.

Sincerely,
John Hancock

Representatives are available between 8:00 A.M. and 10:00 P.M., Eastern time, on New York Stock Exchange business days (10:00 A.M. a 8:00 P.M. para asistencia directa en español). For your protection, all calls to a representative are recorded.

John Hancock Retirement Plan Services, LLC offers administrative and recordkeeping services to sponsors and administrators of retirement plans, as well as a platform of investment alternatives that is made available without regard to the individualized needs of any plan. Unless otherwise specifically stated in writing, John Hancock Retirement Plan Services, LLC does not, and is not undertaking to, provide impartial investment advice or give advice in a fiduciary capacity. John Hancock Trust Company LLC provides trust and custodial services to such plans.

NOT FDIC INSURED. MAY LOSE VALUE. NOT BANK GUARANTEED.

© 2019 John Hancock. All rights reserved.

MS-P40752-GE 10/19-40752

RS102219501194 | 17962



Questions? Visit myplan.johnhancock.com, use our mobile app, or call a participant service representative at **833-388-6466**, or **888-440-0022** for Spanish.